

CITY

SUNDAY TIMES OF INDIA, MUMBAI/NAVI MUMBAI FEBRUARY 13, 2500

Fraudsters target the elderly, late adapters of technology

Porced into a virtual world where money zips between digital wallets, frauds of all kinds spiralled during the pandemic. But it's never been easier for online scammers to cash in on those they think are more likely to be caught in their crosshairs the elderly.

Note week passes without news of cybercriminals disproportionately targeting of der folks above the age of 60. And when they lose money, it's big bucks. With their lifetime of savings and a more trusting demeanour, these late adopters of technology are popular proy for fraudsters who call using different tactics — kind words_attention and a sense of connection or frighten, warn and bully them into relenting. Na. nite Rao, 25 from Band-

ra is still in denial that the well-spoken man who called her last month — in the guise of her mobile phone service provider offering to help upda te her KYC — siphoned off a big chunk of her hard-earned money "I don't know what camessages from unknown numbers but this one got me hassled because my phone is me over me. I usually delete my only connection with the outside world," says Rao, an ex-banker living by herself on a pension of Rs 6000 for the past 25 years. "The caller went from appressive to friendly to sympothetic. He knew how to win me over and I was mesmerised. Didn't realise that so mething was wrong until I cal-led my neighbour." To her horror. Rap had been defrauded of Rs 70,000 out of the Rs 98,000 she had in the bank.

If KYC updation is one of the too scams targeting se-niors, other forms of financial cyber frauds include fake insurance schemes, online marketplace coms where scammers pose as genuine buyers or sellers, and romance scams where men pretending to be women approach them on social media promising a happy future and then swindle them out of their savings.

If the modus operandi for e-shopping is to send a malicious QR code designed to dupe unsuspecting serviors into handing over their banking or personal information, those pretending to be from a bank credit card or mobile phone company get victims to either elicit am OTP or download an app that gives them remote access to the senior's device.

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HOW TO AVOID AND DETECT ELDER FRAUD

TIPS TO STAY SAFE

 A bank or mobile service provider will never ask for passwords, OTP or PIN. Do not share these with anyone via sms, voice or email

yet easy to

remember

Limit the number

of apps to use

 Do not trust helpline numbers that Google throws

up

 To receive payment you do not need to enter PIN or scan a OR code

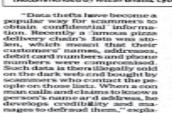
 Beware of impersonation, a technique where fraudsters create fake profiles of a relative or friend and ask for money

> Create passphrases instead of passwords because these are complex

> Report a cyber financial fraud immediately on the govt helpline

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(Recommended by Ritesh Bhatia, cyber investigator)



unt for "30% of the cases out of a total of 10,000 complaints from the state in the last three months" on the National Cyber Crime Reporting Portal.

Cyber investigator Ritesh Bhatia agrees with how under-rated the problem of elder scams are as he recalls being jolted into this realisation last year when his own father was on the verge of being conned by a cyber thief. "I took control at the nick of time and salvaged his lifetong savings but felt very guilty for failing to create awareness in my own home Hundredslikemearefailingto secure elders in a digital world. Maybe because we

The caller went from aggressive to friendly to sympathetic. He knew how to win me over and I was mes merised. I didn't realise that something was wrong untill I called my neighbour. I was defrauded of nearly Rs 70,000 Namita Rap | BAMDRA PENDENT

While Maharashtra has recently started operations un-der a centralised helpline --launched last year for cyber fraud vict ms to report an incident with police, banks, e-wallets integrated into it to prevent the flow of money sip-honed off by fraudsters, Yeday feels that financial institutions need to do more to "intervene, protect and improve online financial literacy" among seniors. "Banks offering online transactions should conductorientation courses made

ined Yashasvi Yadav, special

IGP Maharashtra Cyber de-

don't have the time or patience to talk to them. It's important to not just hand seniors techmology but also teach them how to use it safely," says Bha-

Scammers know that if they say the right words, a se-nior will do anything to make

Sixty five-year-old *Hari Daga, who finds himself fielding sales calls all day for his cloth business in Andheri could not afford to waste time when a scammer messaged that his phone was about to get blocked if he did not update his KYC instantly "I was afrastructions and in seconds my money was gone," recounts Daga who was duped of Rs

Dags who was dured of Resource.

Another murdle that seniors face it emburyastinent and therefore less likely to be for the control of fear that their families may not want their families may not want their families may not forget that at this age many seniors struggle with various health conditions under the dynamic that at this age many seniors struggle with various health conditions under the dynamic health conditions under the dynamic health conditions under the dynamic health of a whopping Res 2.7 links less most who approved that month was see believed that

month was so as a minimal that for the first ew minimal of conversation he pose had tingly and released only after being assured that his real nastare that his releases are as sharp as anyone social and ac-tive. "Just four years ago I did a road trip from Mumbel to Lon-don and back. I've also done multiple online transactions for hotel or flight bookings by the caller," he rues.

The effect of being taken in by scammers can be psychologically damaging to vulnerable elders. If Daga's confidence, has taken a beating, Dias lived infear for a few weeks after the scam, fearful that the fraudsters might trap him physical-ly Rao is back to her old school ways. "I got a smartphone just five years ago to talk to peoshe says until the lockdown pushed her to find anot her use for her phone -- e-wallets for online payments.



PATIALA LOCOMOTIVE WORKS

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02212893A Hoter End Ring for Schame-II 603 Nos

mandatory through an executive order or law," he says, adding that senior citizens accoid that my business would get disrupted. I followed his in-structions and in seconds my

me wouldn't be used "I boven't told anyone in my family or my friends. I wasn't going to complain to the police either until the bank told me they wo-uld need an FIR copy to investigate, says Dias, trying to reas-sure that his reflexes are as Yet, I don't know how I could be so stupid and get hypnotised

Cyber police cracked 59% of cases in '21. local cops 13%

Mumbai: The cybercrime detection rate in the city's five regional cyber police stations was 59% in 2021, better than the 13% at the 94 police stations. Of the 2,883 cyber offences reported last year, 2,724 were registered at police stations and 159 with cyber cops.

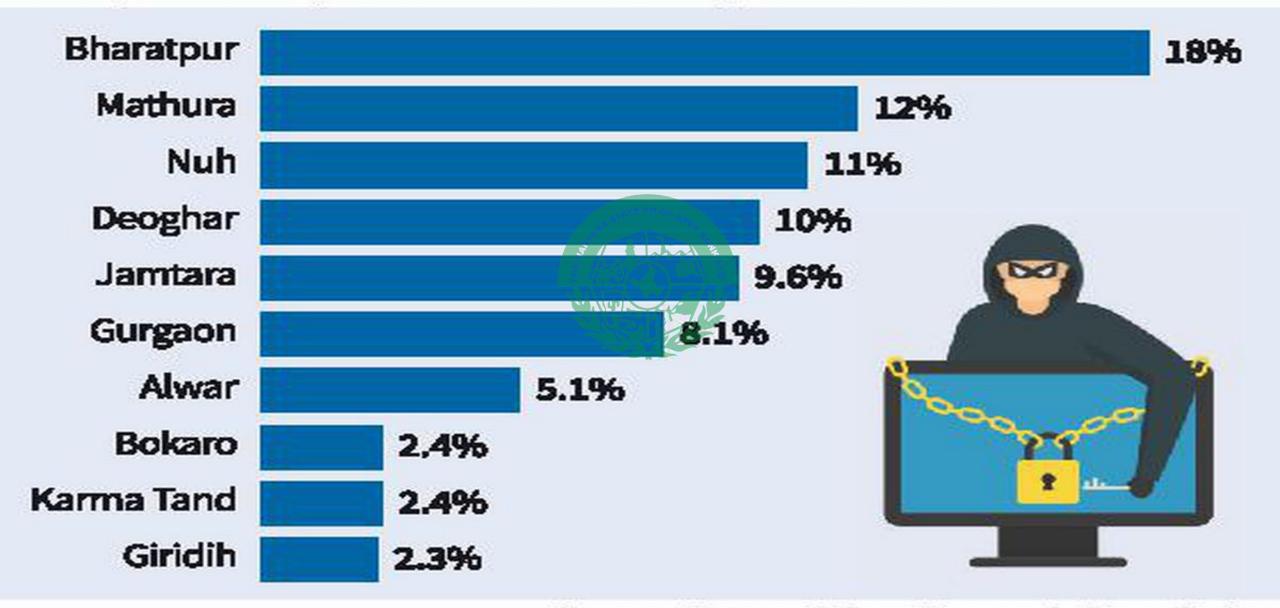
According to the annual report 2021, cybercrime cases rose 18% last year compared to 2020 (2,435 cases). Detection however. remained 16%. In 2020, it was 9%.

To improve its detection rate, Mumbai Police has made an allocation of Es 25 crore to procure cyber tools. "Police face difficulty in detecting online frauds that are mostly committed by youngsters in remote locations from Jharkhand, Bihar, Rajasthan and West Bengal," said joint commissioner of police (crime) Milind Bharambe.

Blaming the time-consuming procedures of social media intermediaries for the low detection rate, Mumbai police commissioner Hemant Nagrale urged victims to contact police within the Golden Hour'. "In 2021, cyber police managed to halt fraudulent online transactions totalling Rs 6 crore as the victims approached us within an hour after being duped," he said. "Cyber criminals are faceless and the servers used are mostly located out of India. We are developing separate units at police stations and training officers for detection of cyber cases, with support from the five cyber police stations."

Cyber expert Ritesh Bhatia concurred that lack of support by intermediaries, including social media platforms. banks and digital payment providers, results in delay that discourages both police and citizens. Cyber lawyer Prashant Mali attributed the dismal detection rate to "low motivation and poor techni-cal skills" among cops. "Even the emergency helpline is still not implemented in Maharashtra to stop money from being siphoned from bank accounts or via online frauds," he added. - V Narayan

Top 10 cybercrime epicentres



Source: Future Crime Research Foundation



Retd Col's wife falls for KYC-SIM card con

TNN / Jan 30, 2022, 04:10 IST

Chandigarh: Downloading links to update her know your customer (KYC) for her <u>SIM</u> card cost a Sector 18 resident Rs 10 lakh in a case of online fraud.

KYC Frauds: Retired RBI employee falls prey to a scam, loses Rs 3.38

lakh; Here's how to remain safe

Home > Cities > Hyderabad

Pilot falls prey to KYC fraud, loses Rs 1 lakh

The police said the victim, a resident of Kokapet under Cyberabad commissionerate, fell prey to KYC fraud.

Bank manager loses ₹60K in KYC fraud

Mumbai: A 48-year-old woman working as a manager with a nationalised bank fell victim to the online KYC (know your customer) update fraud and lost Rs 60,000.

The woman, who lives in Powai, had called a number that she received in an SMS alert to contact for updating her PAN with the app of a bank with whichshe holds a savings account.

She first tried to upload the PAN by herself but failed. She then called the number that she had received via SMS, and the person who responded to the call immediately agreed to help her, and asked for her banking details

which she shared along with the one-time password.

Immediately, money was debited from her account. She again called the person inquiring about the money debited from her account. "The person told her that the money was deducted by mistake. He asked her to share with him another OTP sent to her to reverse the transaction," the police said. The bank manager got suspicious and did not share the OTP. She then filed a complaint with the bank and the Powai police.

Powai police said they have sought details from the bank to get the money trail. -V. Narayan

Home / Cities / Chandigarh / Online KYC fraud: Punjab woman cheated of Rs 10 lakh, probe on

Online KYC fraud: Punjab woman cheated of Rs 10 lakh, probe on

The Chandigarh Police cyber cell has been urging people not to share any details or respond to any calls seeking personal information about their accounts.

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1so 000 poHome / Cities / Mumbai / Mumbai: Retired bank manager falls to online KYC fraud, loses Rs 3 lakh

Mumbai: Retired bank manager falls to online KYC fraud, loses Rs 3 lakh

On receiving SMS alerts from the bank about the money being withdrawn, the complainant called his bank's customer care number and blocked his account.

By: Express News Service | Mumbai |

October 26, 2021 9:20:09 am

EOW arrests two fraudsters for cheating crores of rupees impersonating as RAW, IAS officer

The complainant alleged that the accused Rajesh Gahlot, Surya Mani Tripathy and Amit Kumar by entering into a criminal conspiral Ambit and the recognition of the complainant alleged that the accused Rajesh Gahlot, Surya Mani Tripathy and Amit Kumar by entering into a criminal conspiral Ambit and the recognition of the complainant alleged that the accused Rajesh Gahlot, Surya Mani Tripathy and Amit Kumar by entering into a criminal conspiral Ambit and the recognition of the complainant alleged that the accused Rajesh Gahlot, Surya Mani Tripathy and Amit Kumar by entering into a criminal conspiral Ambit and the recognition of the complainant alleged that the accused Rajesh Gahlot, Surya Mani Tripathy and Amit Kumar by entering into a criminal conspiral Ambit and the complex constitution of the complex con cheated the complainant and his son with the help of another lady who impersonated as Treasury Officer in respect of Rs.1.17crores on the orders for them in Works Department of Odisha government.

Cyber fraud on rise during lockdown in Odisha

On Friday, a woman of Nayapalli lodged a complaint with cyber police alleging that cyber criminals looted Rs 60,000 on the pretest of updating her father-in-law's SIM card documents.

Date: 01/09/2021

BEWARE OF FAKE KYC LINKS! SBI NEVER SENDS ANY SUCH MESSAGES

Dear customer Your SBI Bank Account has been Blocked Plz Update your Document visit SBI website Click here to Update by Net Banking https://sbikycupdate.online

Dear customer Your SBI B Account has been Block d'Iz Update your Document vis website Click here to Lodat Banking https://sbikycu















STEP 1



The fraudster will collect your personal banking information through Smishing, Phishing, Vishing, or any other means.

STEP 2



After collecting all your personal information, fraudster will contact your mobile operator, showing your identity proof. He then applies for a duplicate SIM card.

SIM SWAP

STEP 3



Later mobile operator will deactivate your original SIM card.



STEP 4

The fraudster generates an OTP on his own phone, using the duplicate SIM and then makes online banking transactions.



Beware of Card Skimmers













Vijay, the SBI customer and received three SMSes for debits in his savings bank account of Rs.6,000/-. Rs.12,000/- and Rs.22,000/- (total Rs.40,000/-) on 31.12.2024 at 9.00 pm. He came back to home branch on 05-01-2025 and complained about these transactions.

On investigation, it came to know that customer card data was compromised at Urban Co-operative Bank ATM, when Vijay used his card in that ATM for normal cash transaction.

By using compromised data fraudsters created cloned card and done above transactions.

REPORTING & RESOLUTION OF UNAUTHORISED ONLINE BANKING TRANSACTIONS COMPLAINTS

An unauthorized transaction is any transaction that customer didn't make and didn't permit anyone else to make.

Un-authorised (Fraudulent) transactions happens due to negligence of :

(A) CUSTOMER



(B) BANK



i.e. other than the customer and his/her bank





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Negligence

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What is LIMITED LIABILITY of CUSTOMER?

NEGLIGENCE	REPORTED ON			CUSTOMER LIABILIT	Y BANK LIABILITY	
CUSTOMER	Up to reporting time			FULL	ZERO	
	Once reported, further transactions using same information			ZERO	FULL	
BANK	No conditions for reporting time			ZERO	FULL	
3 rd PARTY	CUSTOMER LIABILITY IS DEPENDS ON REPORTING TIME AND ACCOUNT TYPE					
WORKING DAYS AS PER HOME BRANCH	REPORTING TIME	ACCOUNT TYPE	CUSTOMER LIABILITY		BANK LIABILITY	
	0 TO 3 Working Days	ALL ACCOUNTS		ZERO	FULL	
		BSBD/PMJDY		up to 5000/-	>5000/-	
	4 TO 7 Working Days	SB/MSME	up to 10000/-		>10000/-	
		CA/OD	up to 25000/-		>25000/-	
	Beyond 7 Working Days	ALL ACCOUNTS		FULL	ZERO	

LIABILITY WILL BE CALCULATED PER TRANSACTION, HENCE REPORTING TO BE DONE TRANSACTION WISE

Sample Case

Vijay, the SBI customer had received three SMSes for Rs.6,000/-. Rs.12,000/- and Rs.22,000/- (total Rs.40,000/-) on 31-12-2023 at 9.00 pm.

Mr. Vijay was so busy in casino that he ignored these messages that the ignored these messages that the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored these messages that it is a second to the ignored that it is a second to the ignored t

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By using compromised data fraudsters created cloned card and done above transactions.

In this case who has to bear/compensate the loss and how much?

(Third Party negligence, Reported in 4-7 days, SB account): Rs.14000/-Nil for Rs.6000/-, Rs.2000 for Rs.12000/- and Rs.12000 for Rs.22000/- txn Who is negligent in this case?

How much amount bank must pay for these transactions

Reporting time of these transaction, in terms of days if no holidays between 31-12-2023 to 04-01-2024?



HOW TO IDENTIFY THE CALLER?



Several apps can help you identify the caller ID on your phone. Some popular options include <u>Truecaller</u>, <u>CallApp</u>, <u>Tellows</u>, <u>Mr. Number</u> and <u>Eyecon</u> all of which offer free versions with various premium features. These apps can also help you block unwanted calls and SMS.









India among top 3 countries most targeted for phishing: Report

Cyber frauds dupe man of Rs 1.19 lakh

TNN / Updated: Jun 15, 2021, 12:12 IST

JAIPUR: A man was cheated of Rs 1.19 lakh by unknown online conmen on pretext of helping him get a waiver on the annual fees for his credit card. The NE CO-OP victim lodged a case of cheating against the unknown accused on Sunday

RBI, CID warn of frauds using remote access app

The cyber crime police have filed 30 cases of such a fraud in the past two months.



OTP) to complete the transaction, which the use provides him, still under the impression that the

By Tushar Kaushik

BENGALURU: The criminal investigation department (CID) of the city police and Reserve Bank of India (RBI) have cautioned citizens about a new mode of online fraud: conmen making fraudulent transactions by misusing the 'AnyDesk' app.

सावधान! केवाडसी अपडेट के नाम पर हो रहा फ्रॉड जमशेदपुर में एक माह में 18 केस. निशाने एउट

पर विलक करते ही बैंक खाता ख

जिस दिन बैंक में अवकाश, उस दिन ठगी ताकि ट्रांजेक्शन को रोका नहीं जा सबे

हर दिन कोई न कोई तसी की

साइबर अपराधियों को तमी करने गले व्यक्ति के बैंक खाता का पूरा प्रोफाइल होता है . इस तरह वह

24 घंटे के भीतर दें

पुलिस को जानकारी

शिकायत लेकर पहुंच रहा है .

केवाइसी अपडेट के नाम पर साइब बीते कुछ समय से बात कुछ समय स जमशेदपुर के साइबर थाने में ऐसे कई मामले सामने आये हैं, जिसमें लोगों को घर बैठे केवाइसी करवाने की सुविधा के नाम पर ठगा गया. इसमें सीनियर सिटीजन की संख्या अधिक है. साइबर ठगों द्वारा लोगों

बैंक खाते में वापस

ई-मेल के माध्यम से कहा जा रहा है कि केवाइसी अपडेट करवा लें नहीं तो बैंक आये ८० हजार रूपये खाता बंद हो जायेगा. गिरोह के सदस्य ऐसी ही एक घटना में मीरा देवी और पहले बीएसएनएल के मोबाइल नंबर केवाइसी कराने की बात कहते हैं. इस की निकासी कर ली गयी थी. लेकिन तरह ग्राहक को भरोसे में लेने के बाद ऑनलाइन सहयोग के नाम पर एटीएम साइबर पलिस ने संदिग्ध एकाउंट के हा नंबर व सीवीवी नंबर प्राप्त कर लेते . इसके बाद बैंक खाते से रुपये उडा कराने में सफलता पायी . अधिकांश लेते हैं. ऐसे मामलों में साइबर चोरों को मामलों में बीएसएनएल के सिम को बंद उपभोक्ता के खाते की पूरी जानकारी होने की बात कहकर दगी की जाती है होती है. बिष्टुपुर साइबर थाना में एक माह में केवाइसी अपडेट के नाम पर साइबर ठगों के निशाने पर बुजुर्ग ही हैं जो अकेले रहते है और उन्हें तत्काल

के पास फोन कॉल, एसएमएस और

निकासी कर लेता है . ऐसे मामले मे

होने के कारण मोबाइल नंबर बंद होने अपडेट करने की जानकारी मांगते हैं। के नाम पर फोन पर एक एप डाउनलोड

साइबर तमी के अधिकांश मामलों में है . इसके बाद सूचना बैंक व पुलिस को देते हैं . इस बीच दूसरे एकाउंट में भेजी गयी राशि को दंग निकाल लेते हैं साइबर थाना प्रभारी के अनुसार अगर 24 घंटे के भीतर पलिस को सचना दी करते ही उपभोक्ता के फोन स्कीन को साइबर ठग हैक कर लेते हैं . इसके बाद जाये तो रुपये मिलने की उम्मीद होती है साइबर अपराधी बड़ी ढगी के लिए उस 10 या 12 रुपये ऑनलाइन पेमेंट करने को कहते हैं . मोबाइल से ऑनलाइन दिन का चयन करते है जिसके अगले पेमेंट होते ही परा विवरण उसके पास दिन बैंक में अवकाश हो ताकि उनके टांजेक्टशन को रोका नहीं जा सके

Two users conned by Ola driver, lose e-wallet money in fraud



(This story originally appeared in 1001 on Apr 06, 2019)

MUMBAI: Two finance professionals lost Rs 14,000 in a fraud involving the app of a cab aggregator and its e-wallet within the space of minutes on Friday morning.

Remote APP Frauds

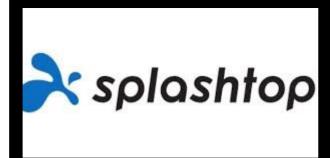


















Goregaon resident says he was told to download a message forwarding app





Social Engineering Frauds

Social Engineering

What details should be shared with someone you meet online?

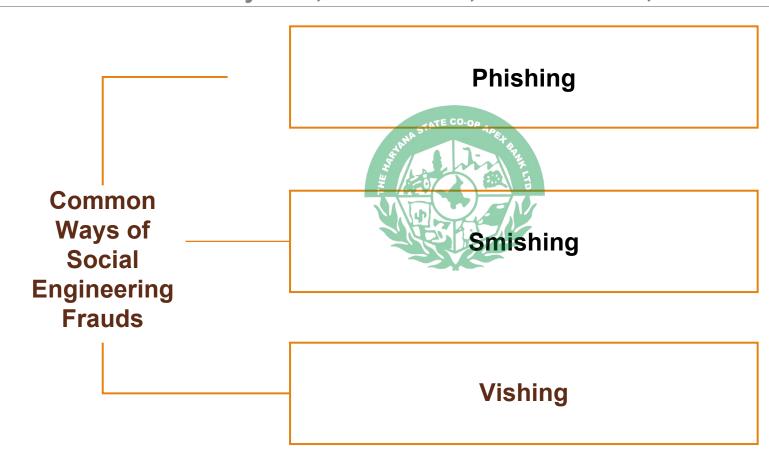
- Personal Information.
- Share Your Colleagues Phone Number.
- Bank Account Details.
- Username / Password etc.
- Property Details.
- Health Related Information.





What do you mean by Social Engineering?

Social engineering is a process to gain sensitive and confidential information through a friendly chat, over a drink, with kindness, etc.



There are no free lunches in this world

Tactics used to get you to bite are curiosity, urgency, fear and greed.

Find out more about **phishing.**



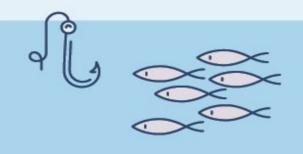


Phishing vs. spear phishing vs. whaling

Whaling is a specific type of spear phishing, and spear phishing is a specific type of phishing. Learn the differences below.

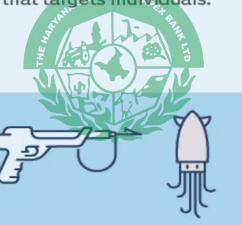
Phishing

A broader term that covers any type of attack that tries to fool a victim into taking some action. Does not have a specific target.



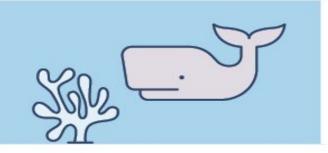
Spear phishing

A type of phishing that targets individuals.



Whaling

A form of spear phishing that targets high-ranking victims within a company.



Angler phishing is a type of phishing attack where scammer poses as a customer service agent on social media. Often, angler phishers target victims by scanning social media posts to find dissatisfied customers



SMISHING ATTACK PHASES



The attacker sends a message containing a malicious link The user opens the text, clicks on the link, and gives away private data The data is used by the attacker to commit fraud or for profit making.



JUICE JACKING



How to Defend against Social Engineering Attacks?

- Confirm the identity of the person, whom you are talking to.
- Do NOT discuss confidential information at public places.
- Do NOT discuss confidential information with strangers, people whom you have met briefly.
- Do NOT share passwords and account numbers over the phone or email.
- Do NOT be intimidated especially by name droppers.

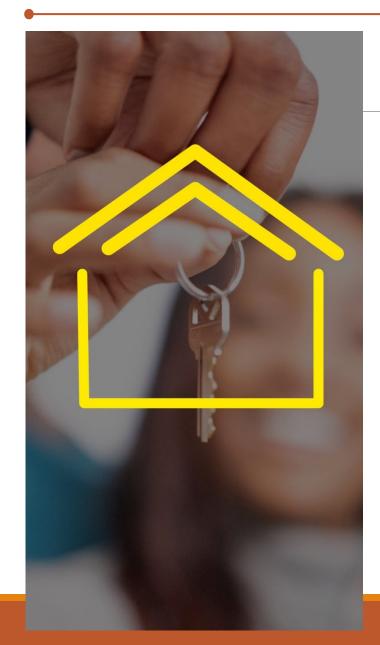




Keep Yourself Aware

- 1. More than half of business surveys believe, a lack of knowledge, carelessness is the main reason leading to cyber frauds.
- 2. Your Cyber Security is only as strong as your awareness, and a data breach is more likely to come from human negligence rather than a criminal hack.

Password Security



Your house keys and locks are important security measures for your house.

How do you choose locks or keep keys from being stolen and broken by a thief?

- Protect the house by putting a strong lock.
- Do NOT share the house key with a stranger.
- Do NOT leave the key unattended.
- Do NOT tell where you have kept the house key to a stranger.
- Don NOT keep the key in open, near a window or anywhere it is accessible to others.
- Choose a key which is difficult to copy.

Password Security

- Create longer password.
- Use Special Character and digit.
- Change password regularly.
- Keep unique and strong password for different account.
- Keep your password safe with you.
- Don't use consecutive letters, dictionary word or personal information

A **passphrase** is a sentence-like string of words used for authentication that is longer than a traditional **password**, easy to remember and difficult to crack.

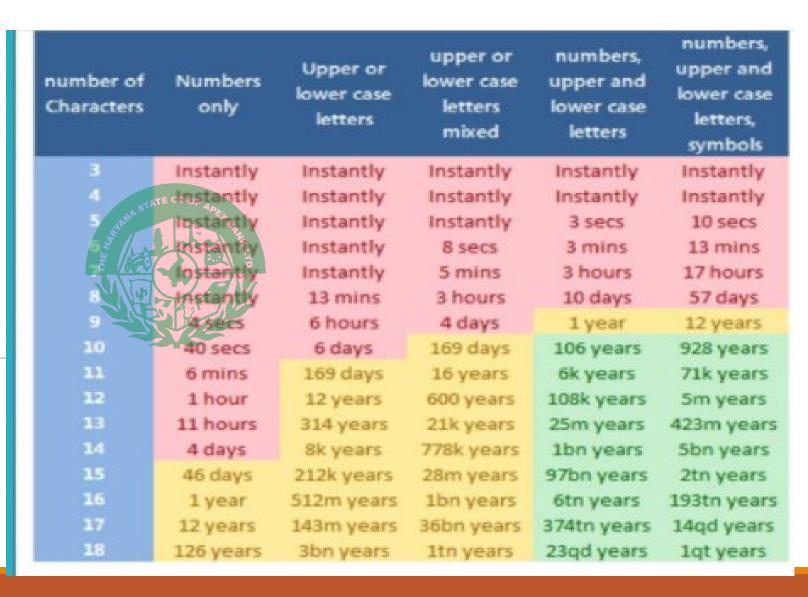
Passphrase Security

APP 40-00 STATE A.					
Phrase	See and the second seco	Password			
I got my first job at 22.		Igmfj@22.			
My son was born on 14 th		Mswbo14#			
My favourite Bollywood star is	Mfb*1\$ab.				

Brute Force Attack

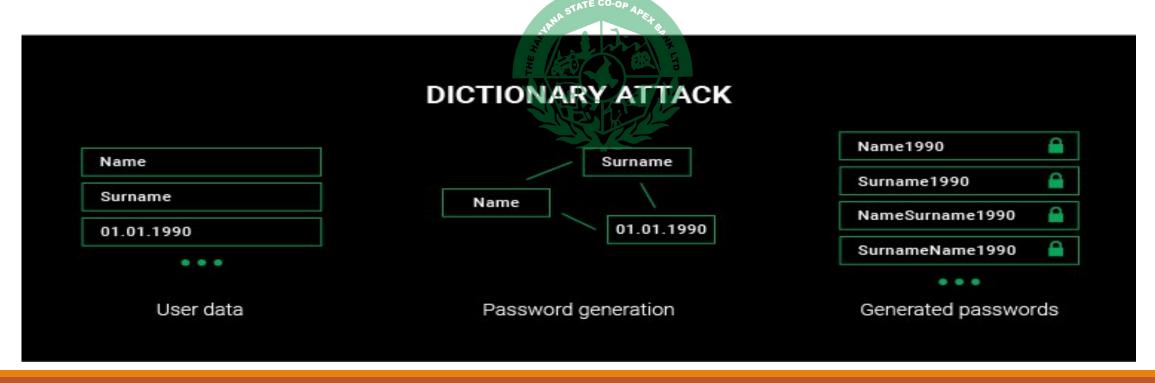
A brute-force attack is an attempt to discover a password by trying every possible combination of letters, numbers, and symbols until the correct password is discovered.

(e.g. a,aa,aaa to zzzzzzzzz, azbyex etc.)



DICTIONARY Attack

A dictionary attack is based on trying all the strings in a pre-arranged listing. Such attacks originally used words found in a dictionary (hence the phrase *dictionary attack*); however, now there are much larger lists available on the open Internet containing hundreds of millions of passwords recovered from past data breaches. There is also cracking software that can use such lists and produce common variations, such as <u>substituting numbers for similar-looking letters</u>.



Wireless Security

Do NOT connect to public network for performing banking transactions

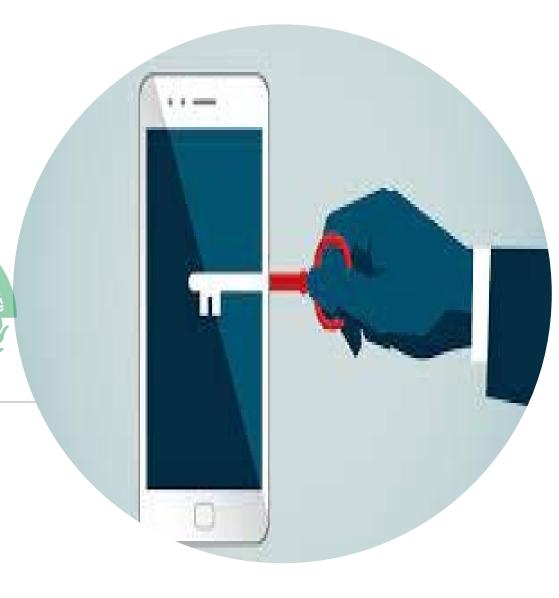


Do NOT disable your firewall or Anti-Virus software on your laptop.

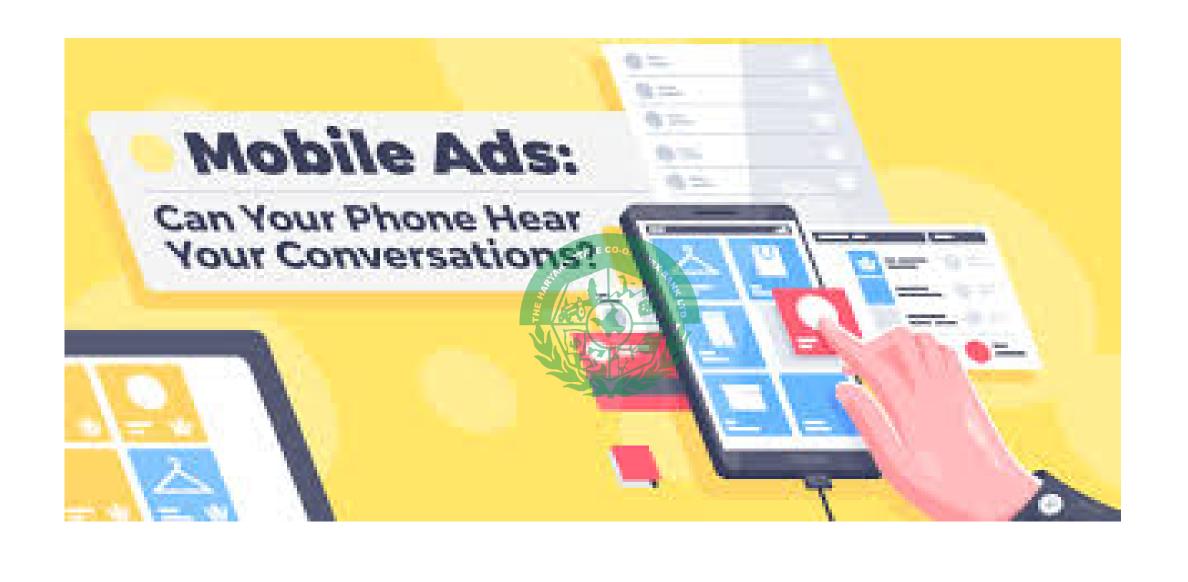
Take particular care when using your laptop and mobile phone in any public environment.



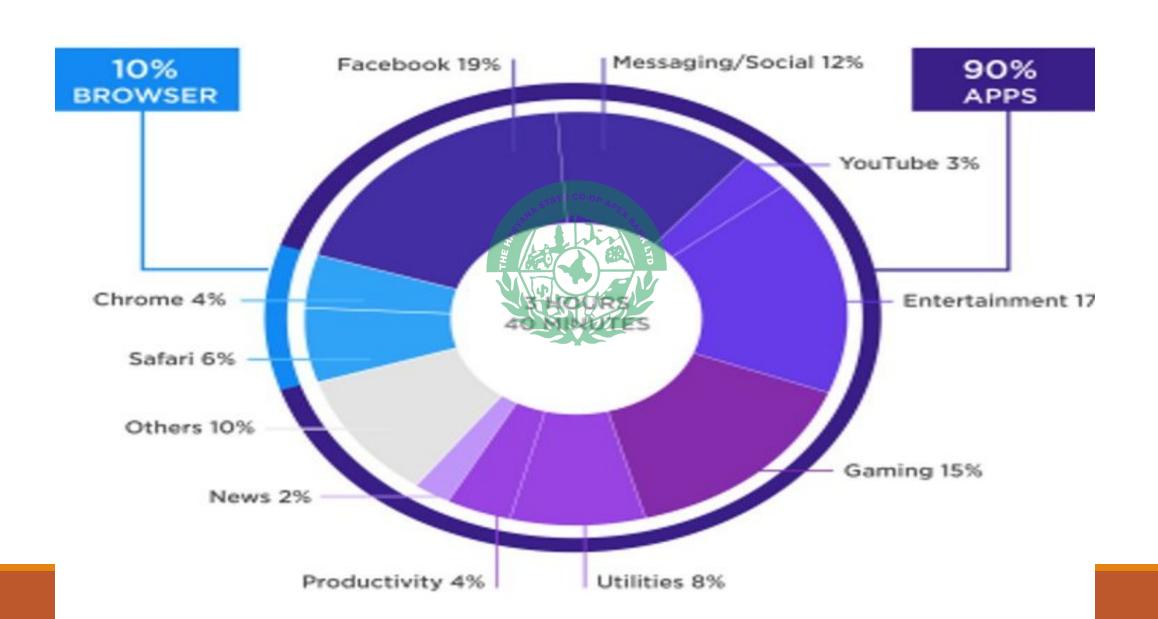
YOU JUST NEED SOMEONE TO LET YOU IN.



Mobile Security

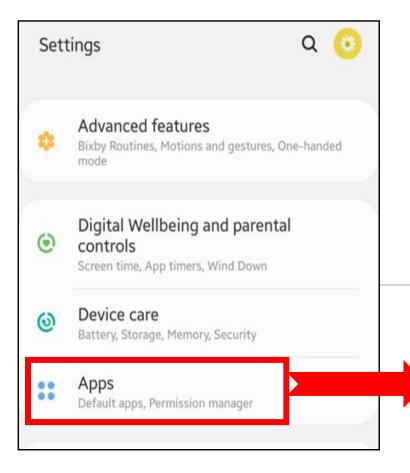


90% of Time on Mobile is Spent in Apps

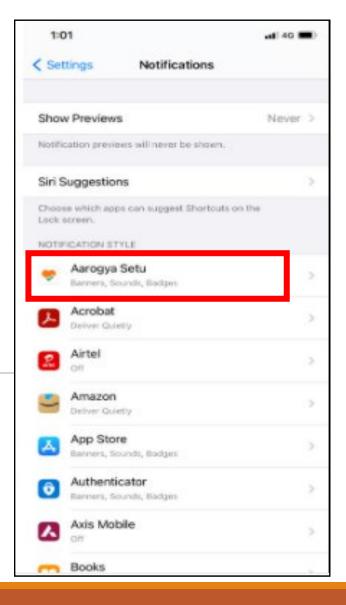


Monitor Permissions

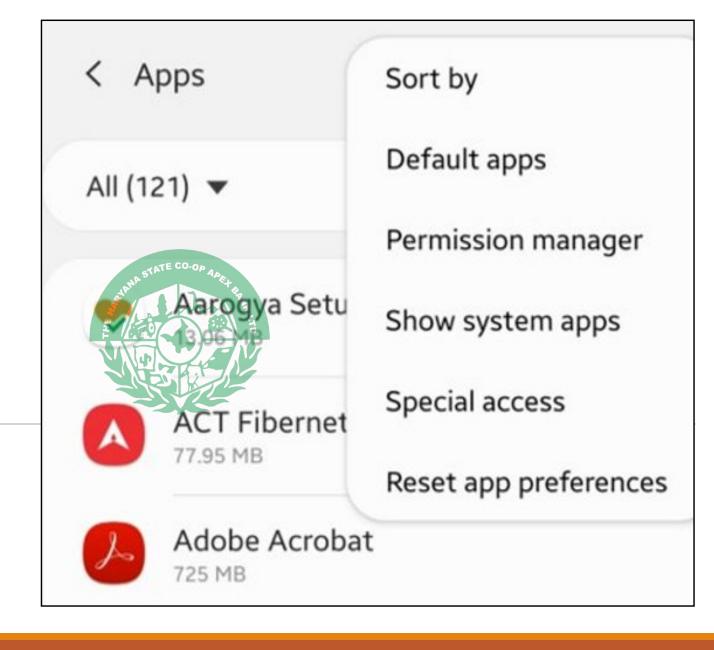
Settings - Apps







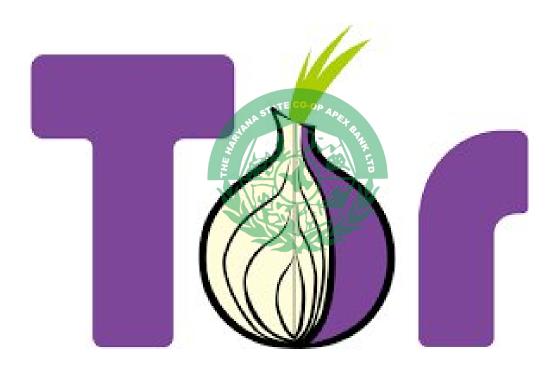
- Access Permission Manager in your Mobile
- Settings Apps –
 Permission Manager (OR)
- Settings Privacy



SURFACE WEB, DARK WEB, DEEP WEB



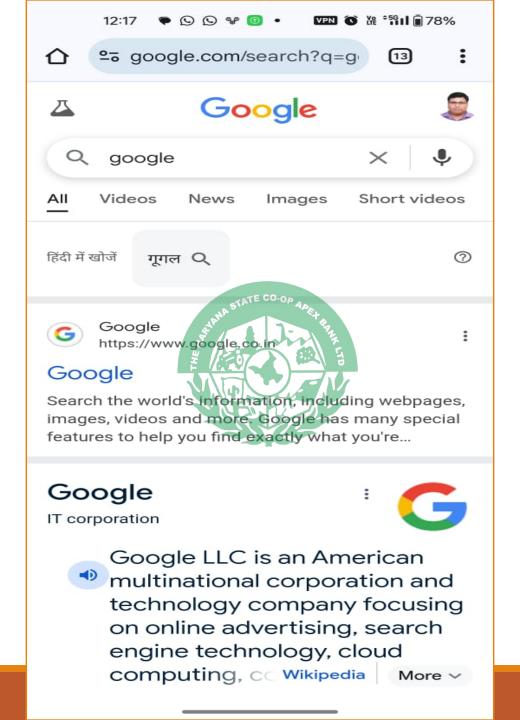
The Onion Router

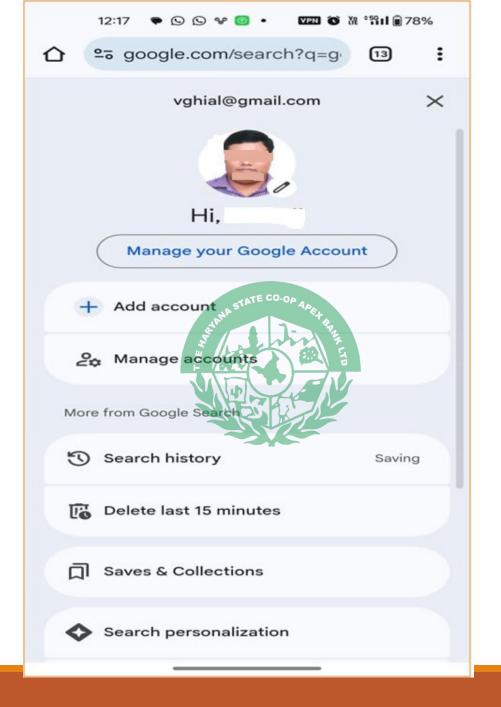


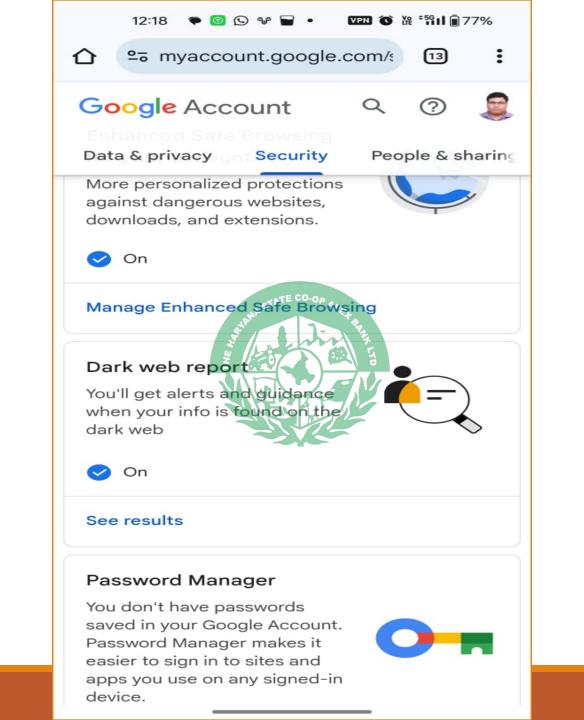
Can I check which Apps on my mobile phone have divulged my information on Dark Web?

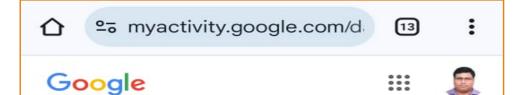
Yes

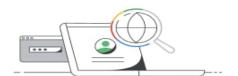
•











You're monitoring the dark

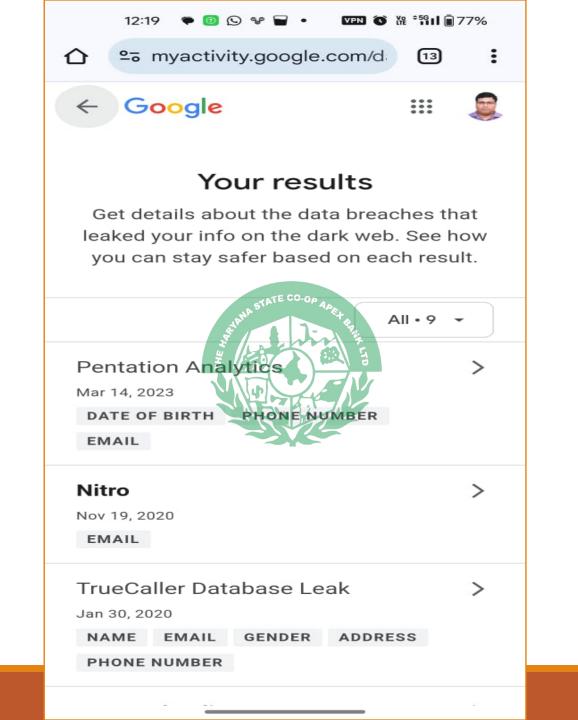
Summary of your results

9 data breaches leaked your info to the dark web. View details and take action to protect yourself.

View all results

Results with your info

Info in your monitoring profile was found on the dark web. You've added **4 of 5** types of info.









TrueCaller Database Leak

Your info was in a data breach and found on the dark web on Jan 30, 2020

Monitoring profile info was found

Info you put in your monitoring profile matched info found in this data breach.

NAME Vinod Kumar

EMAIL vghial@gmail.com

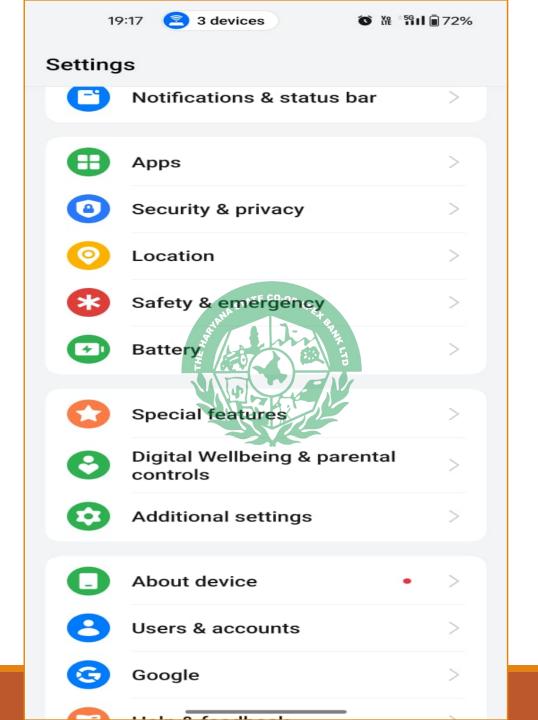
Other info was found that isn't in your monitoring profile

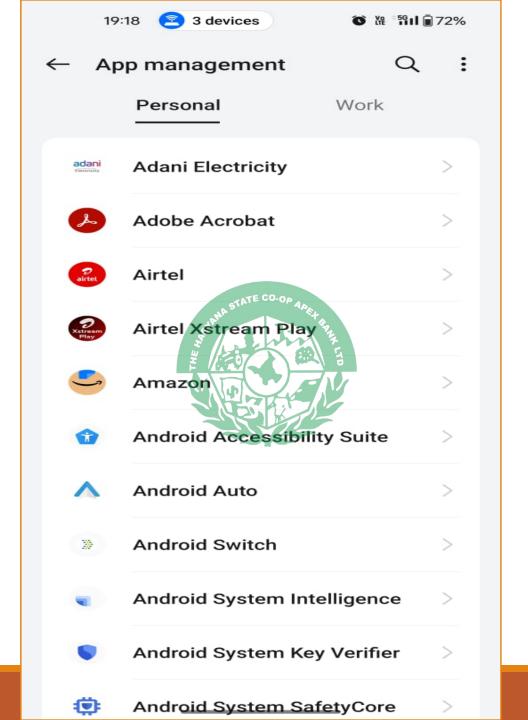
Other info was found on the dark web alongside the info in your monitoring profile. Full details are hidden in case this info isn't yours.

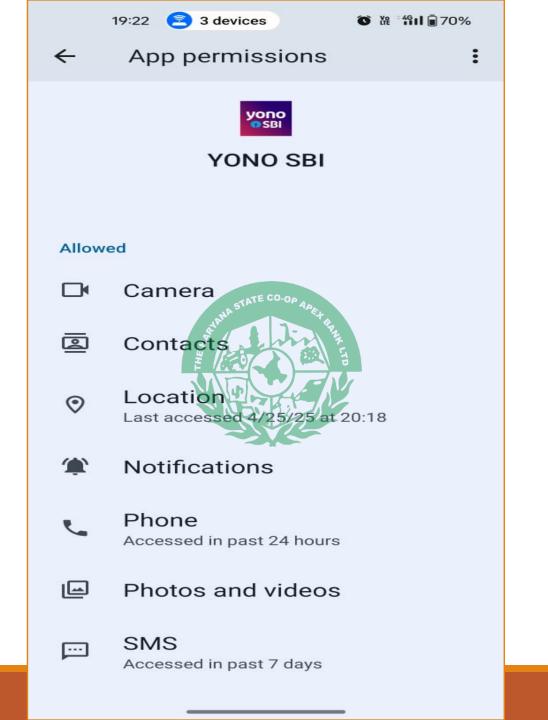
ADDRESS, Mumbai,

Maharashtra, •••••

PHONE NUMBER ******7698

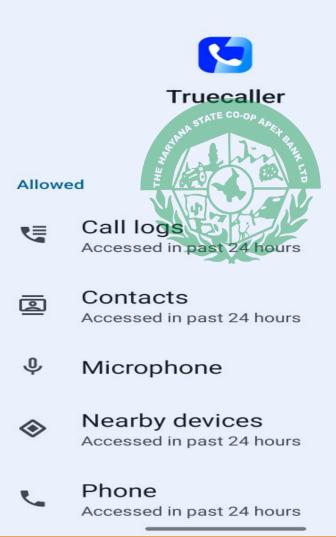








App permissions



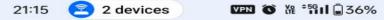




Nearby devices permission



See all apps with this permission





Location permission

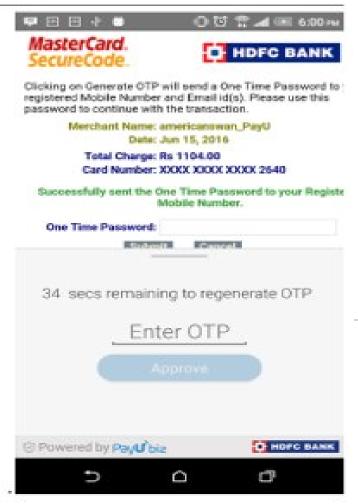


- Allow only while using the app
- Ask every time
- O Don't allow

Use precise location
When precise location is off, apps



Warning States - OTP

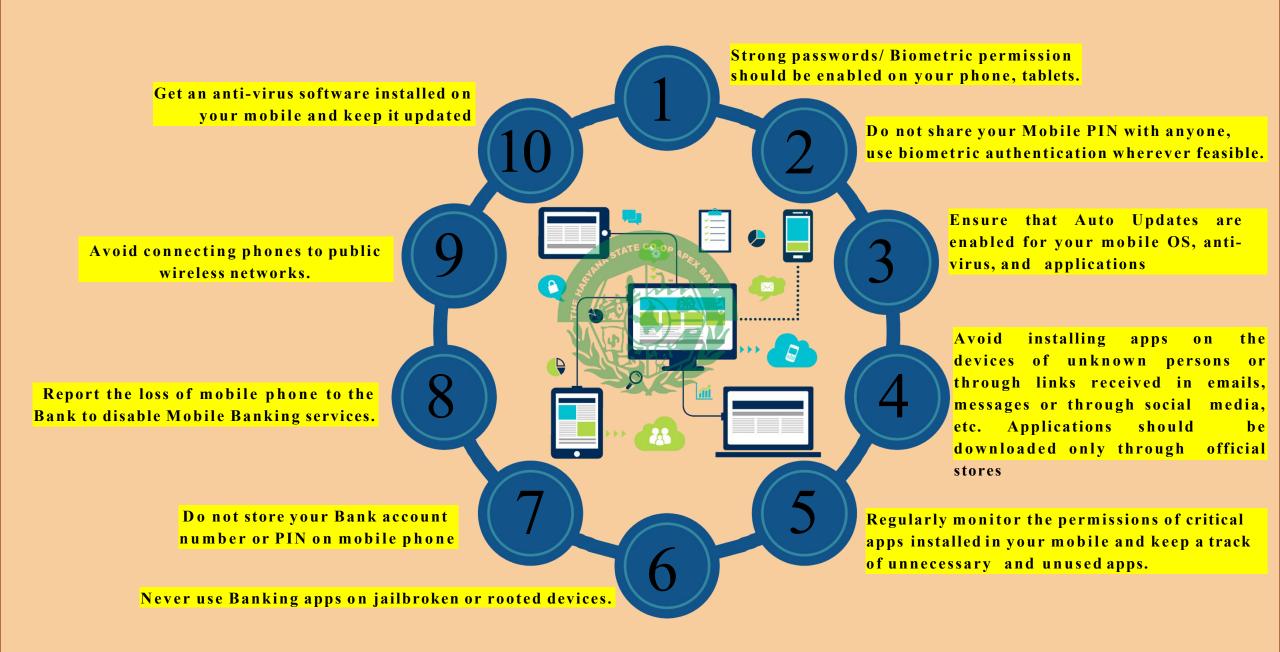




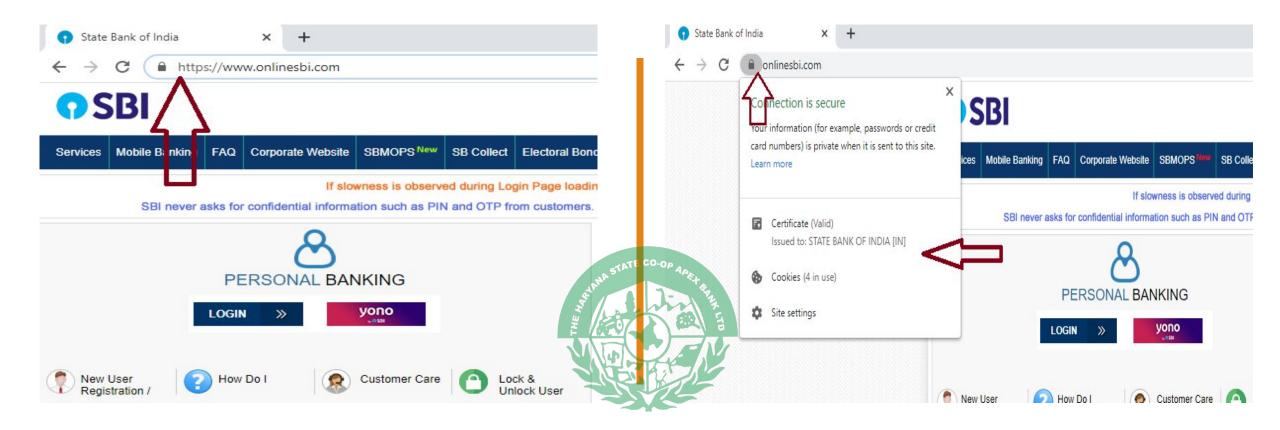
If OTP is filled automatically by your application while performing any transaction or filling any page, it means that the app is having permissions to read your SMS automatically.

 We can disable the SMS permission in Permission Manager of the app/browser to disable OTP autofilling.

Mobile Device Best Practices



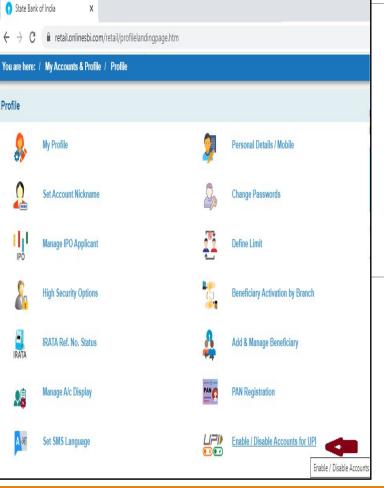
Access Digital Banking securely.



- 1. Remember URL of the Bank
- 2. Check for "HTTPS" in the URL
- 3. Click on the pad lock and verify the certificate.
- 4. Make sure the certificate is issued to "STATE BANK OF INDIA [IN].
- 5. Please check the spelling and character of "SBI".



UPI-





 Disable your UPI if you notice any fraud which has happened through UPI platform or your PIN is compromised.

The many faces of UPI frauds

Scamsters take advantage of UPI's simple features to fool users into inadvertently transferring money

You have won a cashback!!! click the link to claim it: scam.com/1wmlknfk



Cashback frauds

Clicking on links for cashback ends up with users paying money



QR code frauds

Scamsters get users to scan a QR code to receive money. In UPI, you scan a QR only to pay money



Collect request frauds

Cheaters convince users to accept the collect request and enter a UPI PIN, to receive money*



UPI ID spoofing

Scamsters change letters in a UPI ID of a legitimate or popular business to divert money



Fake website frauds

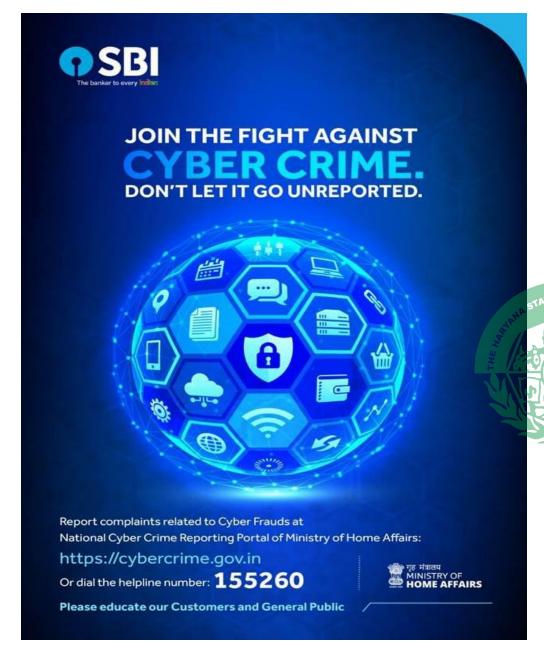
Fake websites are used to take orders via UPI. The goods are never delivered



Fake customer care frauds

Scamsters flood the internet with fake customer care numbers of UPI apps. Pretending to solve an issue, they swindle more

Reporting of the ber Crime



Report complaints related to Cyber Frauds @ gov website

https://cybercrime.gov.in

Or dial the helpline number

155260



Internet Safety Tips

- Keep and eye on unknown apps from your phone.
 Uninstall if not required.
- <u>DO NOT WRITE</u> down your passwords and security questions.
- <u>Do NOT CLICK</u> on bumper festive offers links in Whatsapp messages/ SMSs or emails.
- Always lookup Customer care numbers from official websites. Or save them on your phone for future use.

Safety

Don't get distracted

- Never withdraw in hurry.
- Keep your Hands Empty
- Cover Keypad with other hand while input PIN.

Savdhaan Rahe! Satark Rahe!

Always check for a secure payment gateway.

Never open emails from unknown sources containing suspicious attachment or phishing links.

Change passwords at regular intervals.

Change passwords periodically.

Keep your PIN, password, and credit or debit card number, CVV private.

Do not leave your device unlocked.

Always use virtual keyboard on public devices since the keystrokes can also be captured through compromised devices, keyboard, etc.

Avoid saving details on websites /devices/ public laptop / desktops.

Do not share private information to unknown persons on social media.

Do not use same passwords for email and internet banking

Turn on two-factor authentication where facility is available.

Always scan unknown USB drives / devices before usage.

Install antivirus on the device and install updates whenever available.

How to Make an Online Complaint?

Complaint to RBI

➤ Please visit the link at https://cms.rbi.org.in/

Complaint to SEBI

> Please visit the link at https://scores.gov.in/

Complaint to IRDAI

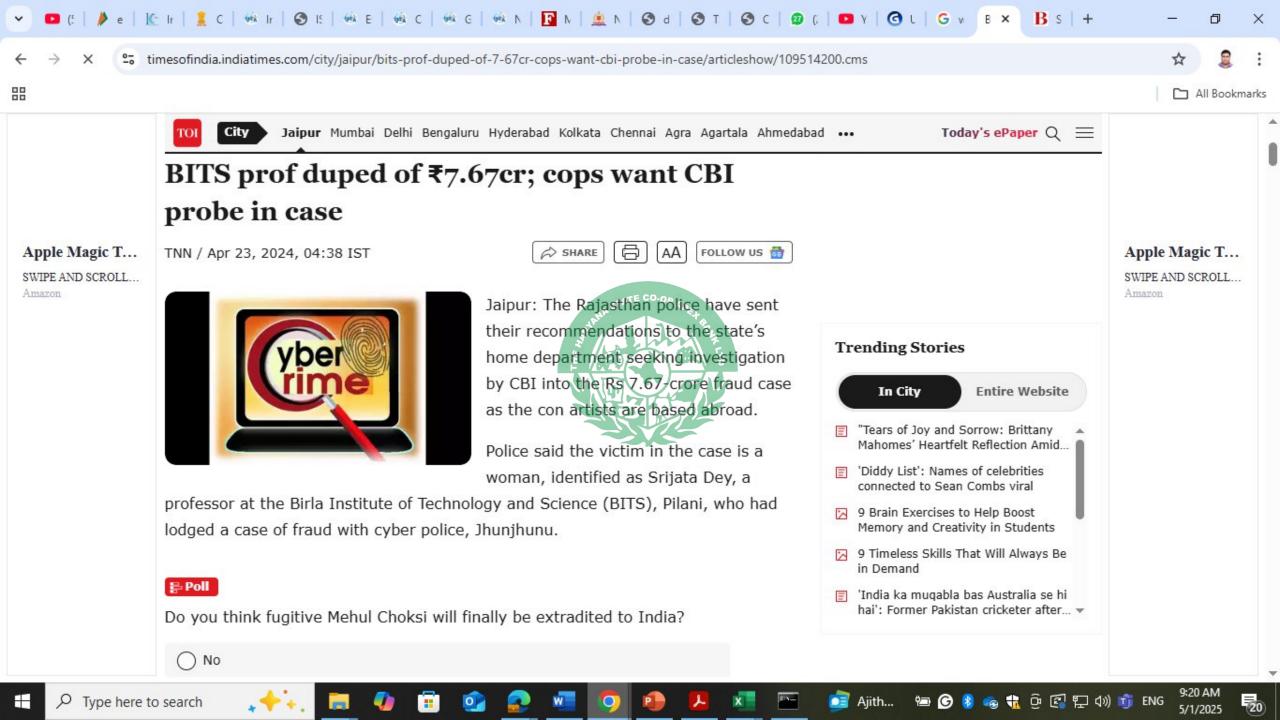
> Please visit the link at https://igms.irda.gov.in/

Complaint to National Housing Bank (NHB)

➤ Please visit the link at https://grids.nhbonline.org.in/

Complaint to Cyber Police Station

➤ Please visit https://cybercrime.gov.in/





Karnataka elderly couple die by suicide after losing Rs 50 lakh in cyber fraud

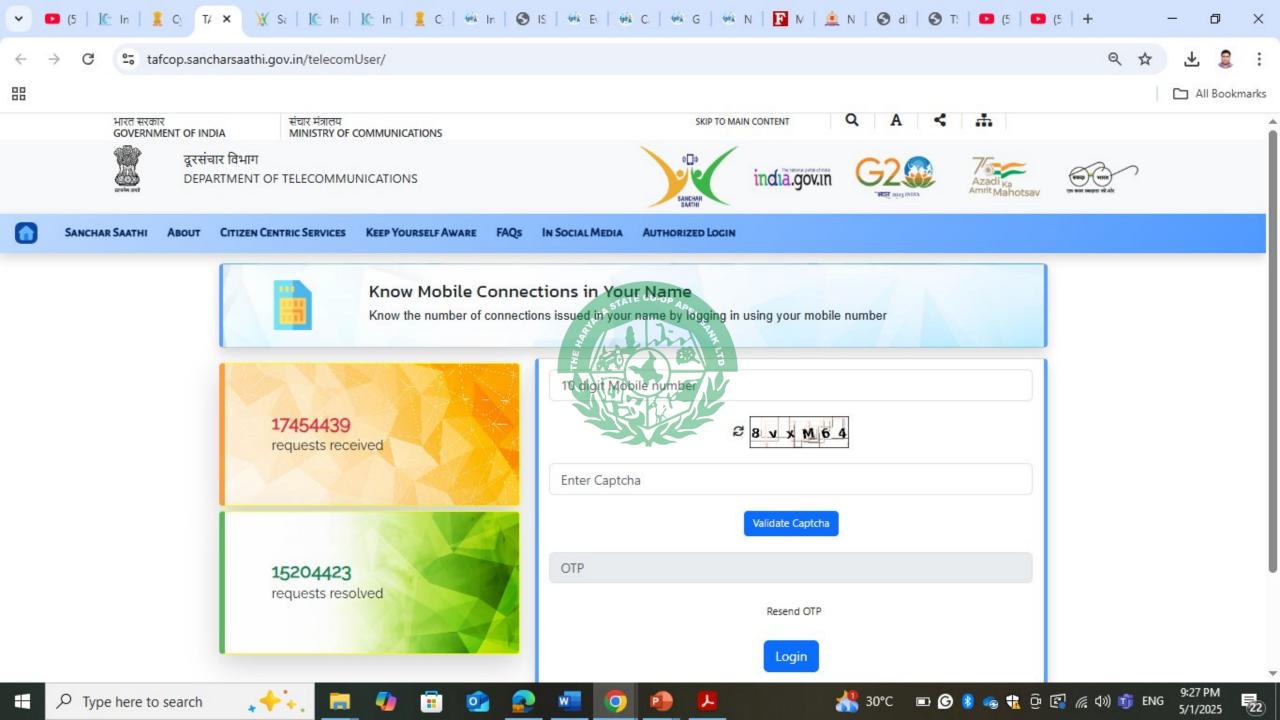
Police have booked two men named in a suicide note left behind by the 82-year-old resident of Khanapur in Belagavi.

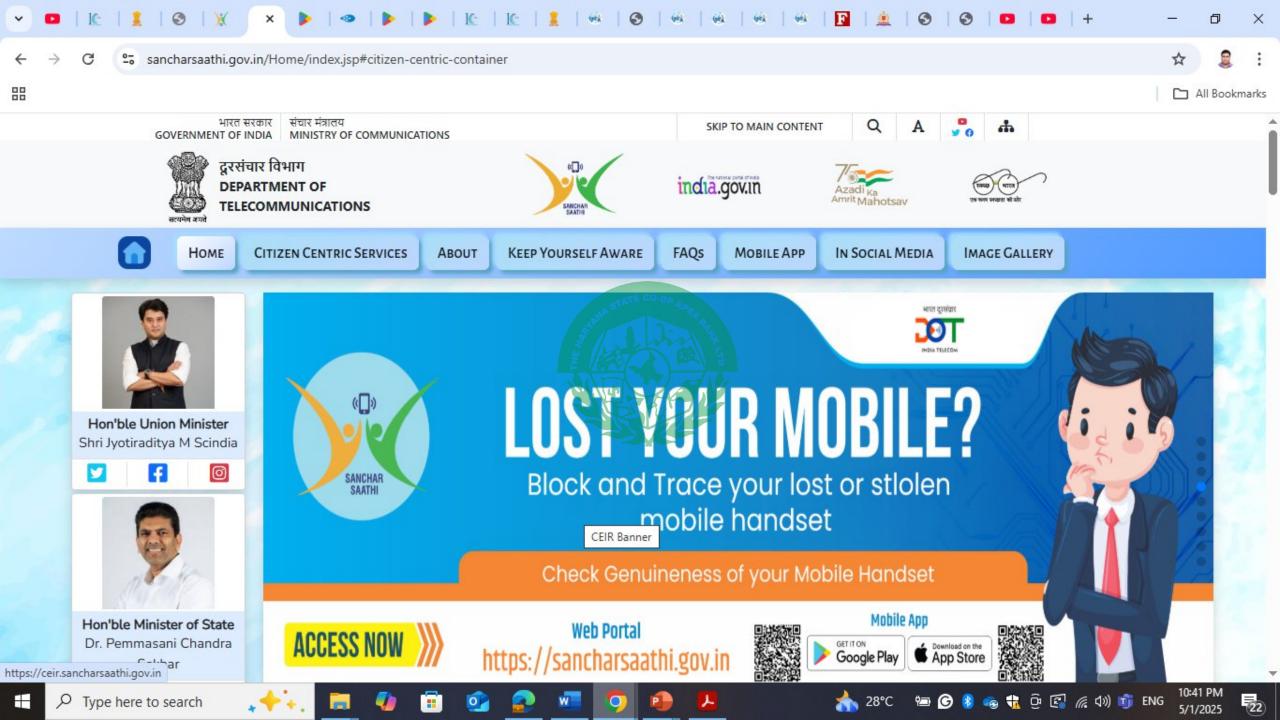


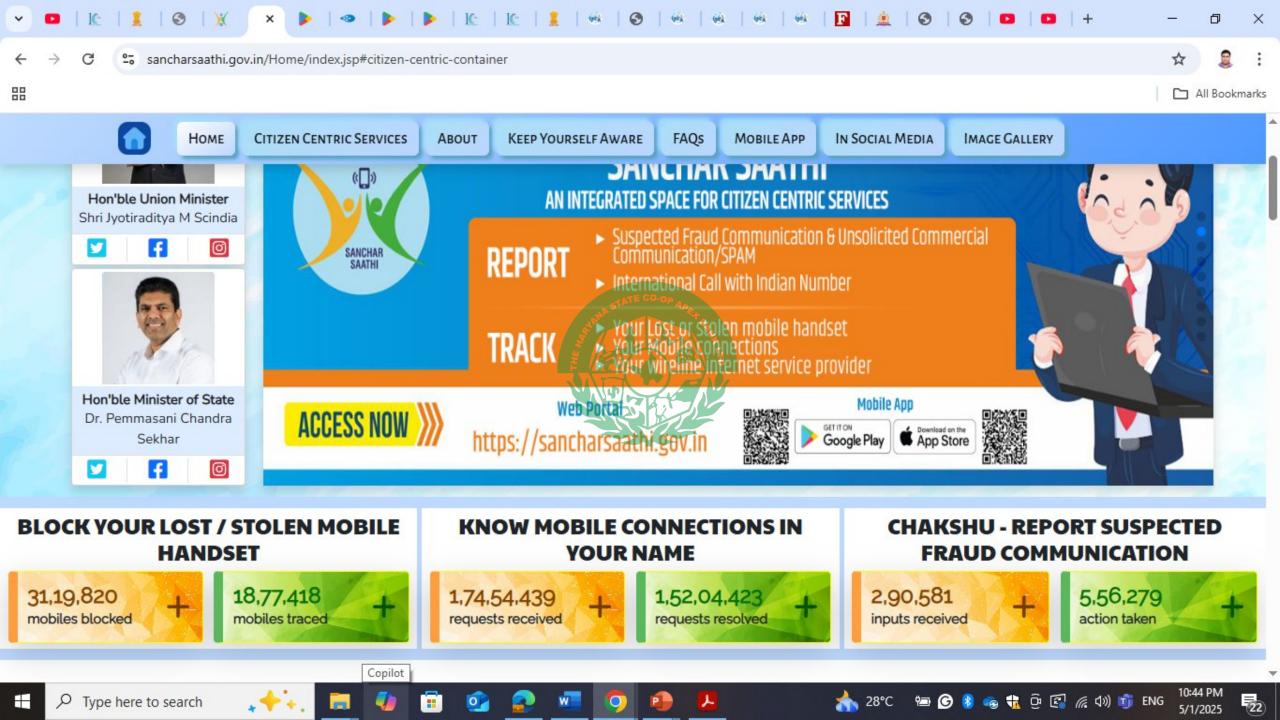
Neighbours discovered the bodies of Diego Santan Nazareth, 82, and Flaviana, 79, residents of Khanapur, on Thursday.

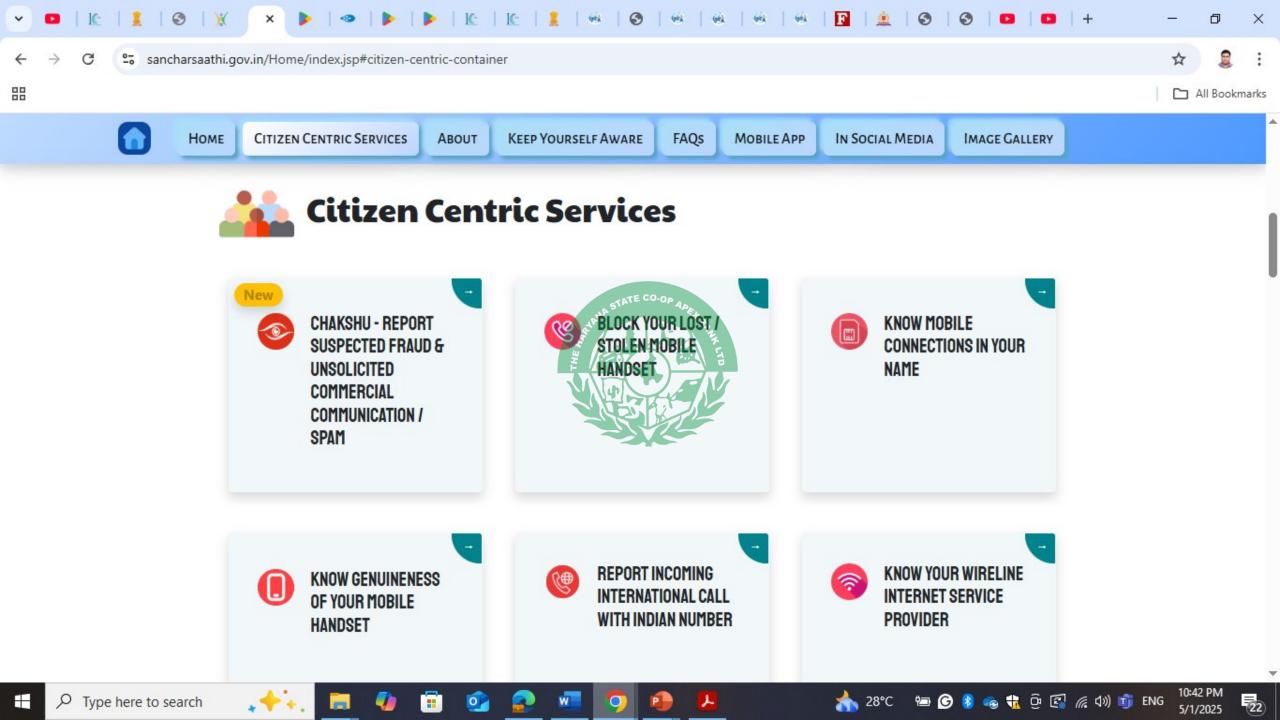


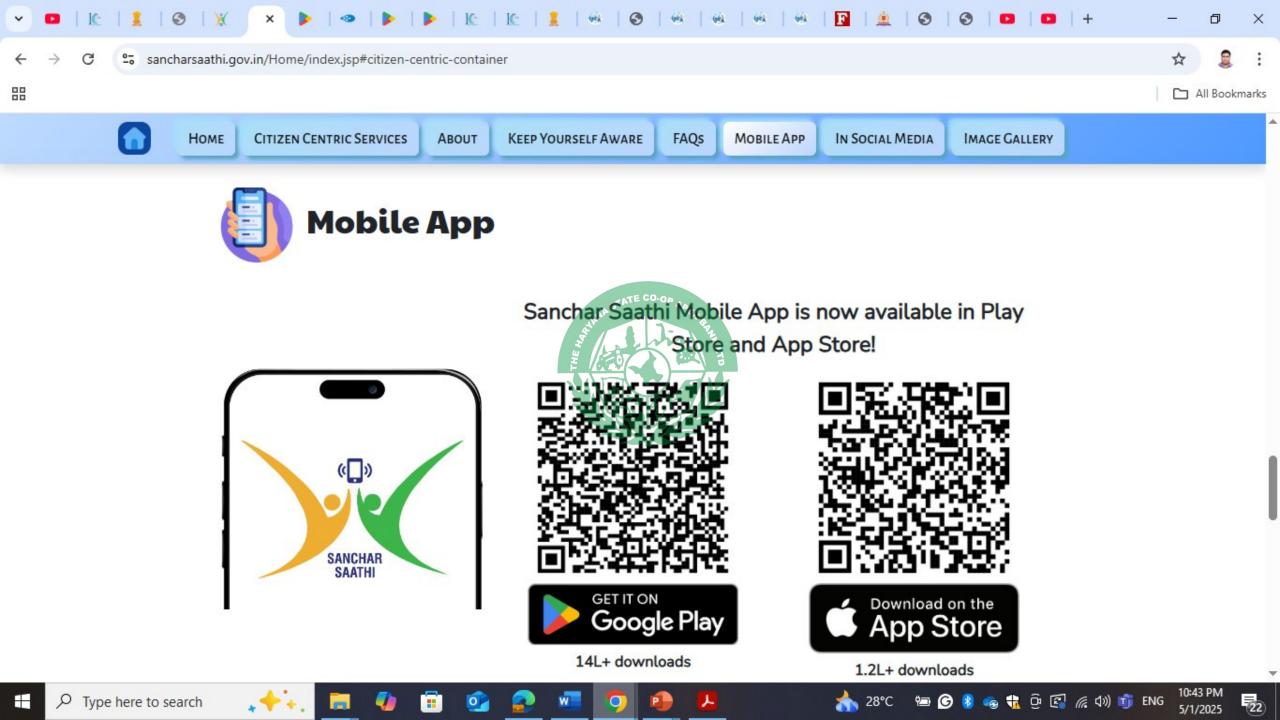


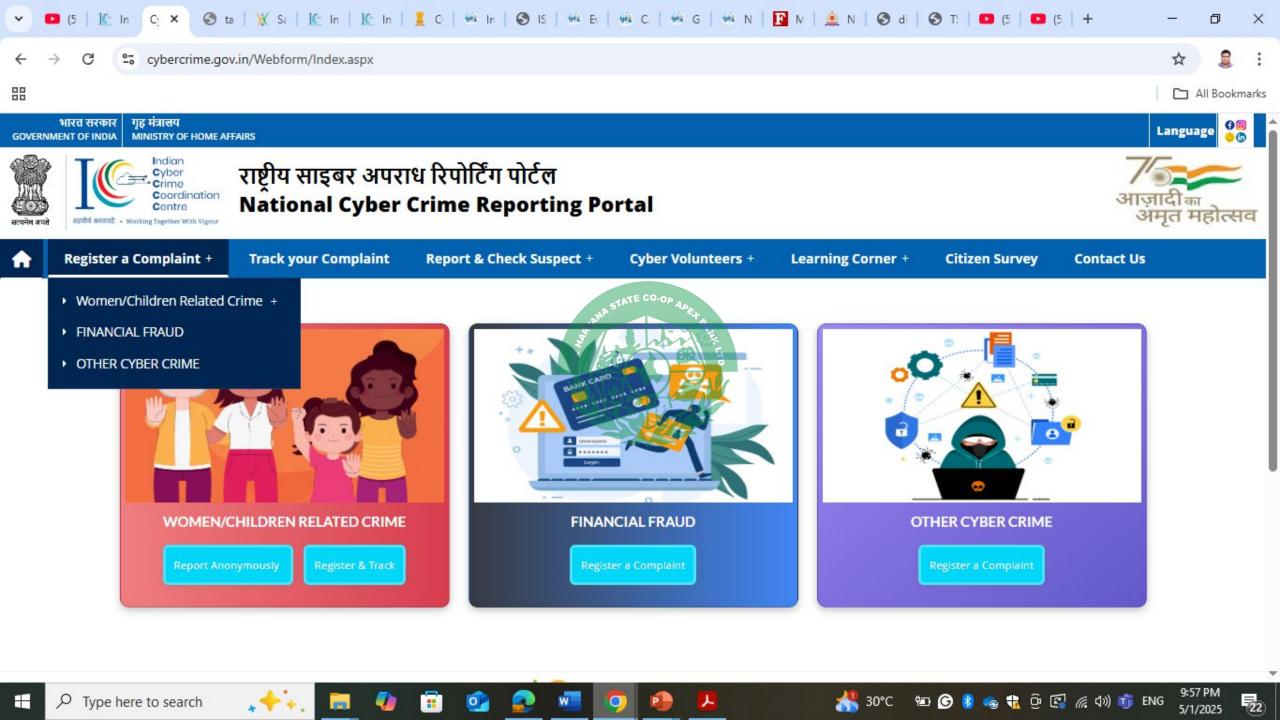


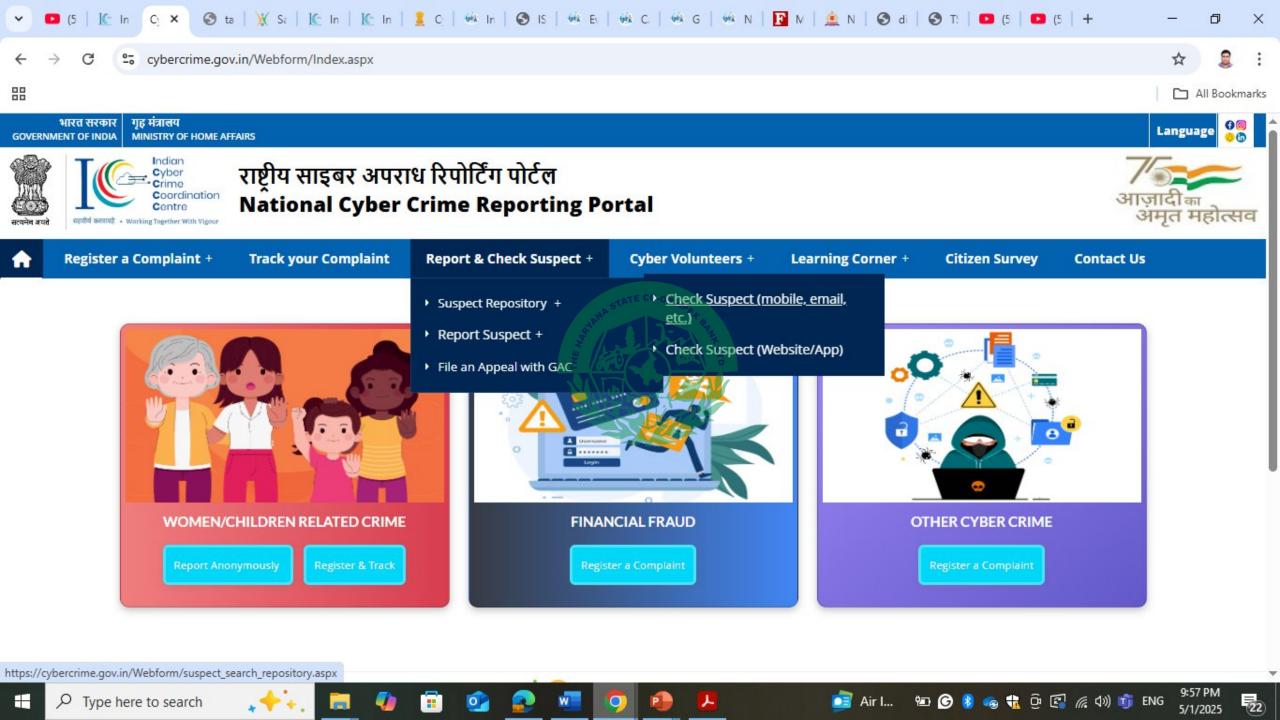


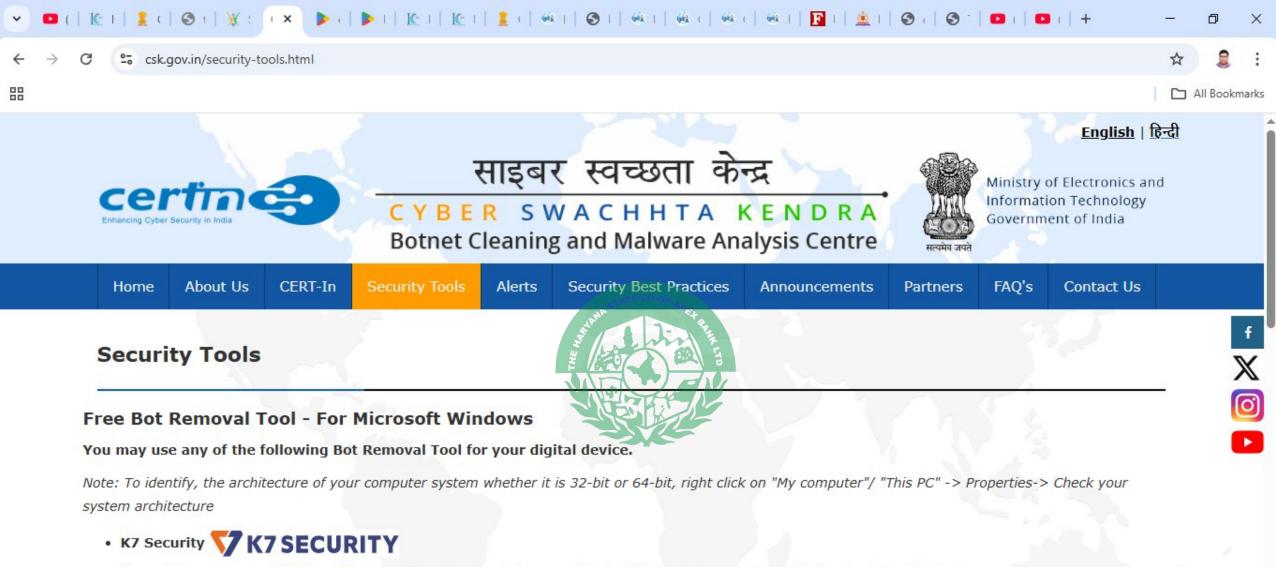












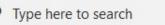
The antivirus company K7 Security is providing the free bot removal Tool. Click the below mentioned link to download the tool.

Download https://www.k7computing.com/in/k7-bot-removal-tool

Quick Heal Quick Heal Security Simplified https://www.csk.gov.in/security-tools.html













































Free Bot Removal Tool - For Android



The antivirus company eScan Antivirus is providing the Smartphone Safety Toolkit. Click the below mentioned link or Scan QR Code to download the tool.

GET IT ON https://play.google.com/store/apps/details?id=com.eScanAV.certin Google Play



Free Mobile Security Application - For Android



C-DAC Hyderabad has developed M-Kavach 2 with the support of Meity. C-DAC Hyderabad is providing the Android Mobile Security

https://play.google.com/store/apps/details?id=org.cdac.updatemkavach







































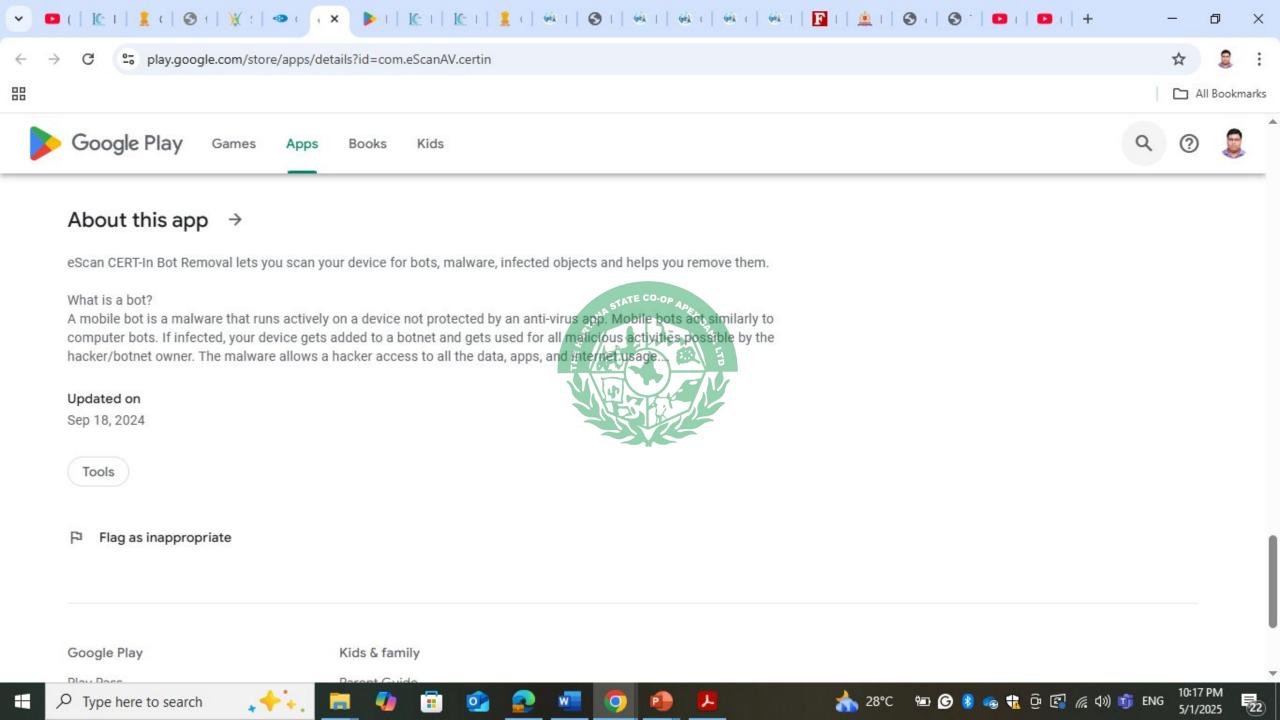


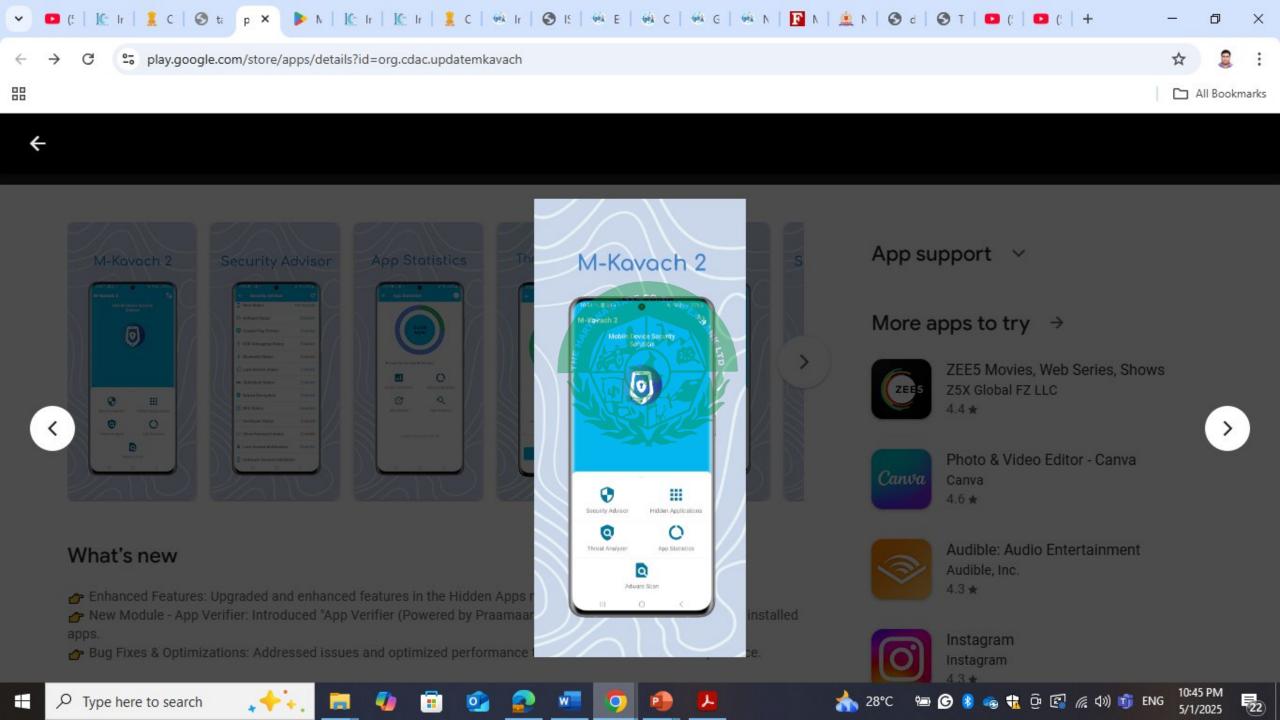


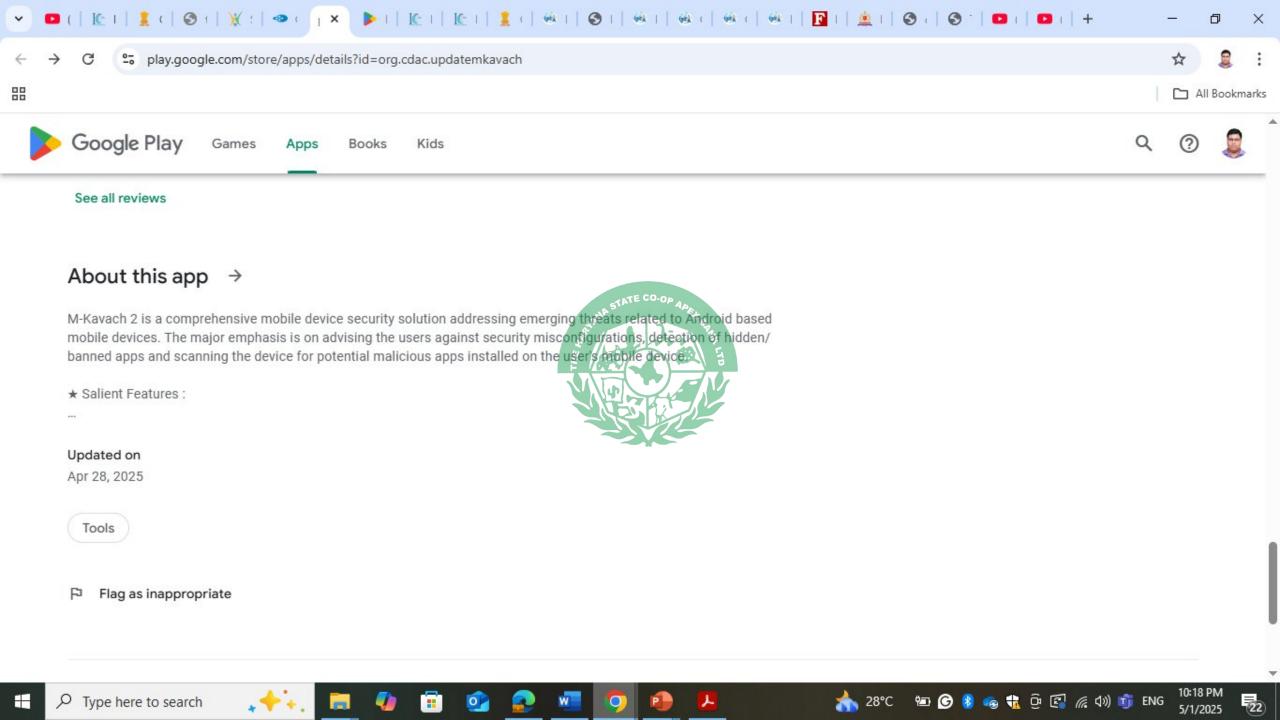




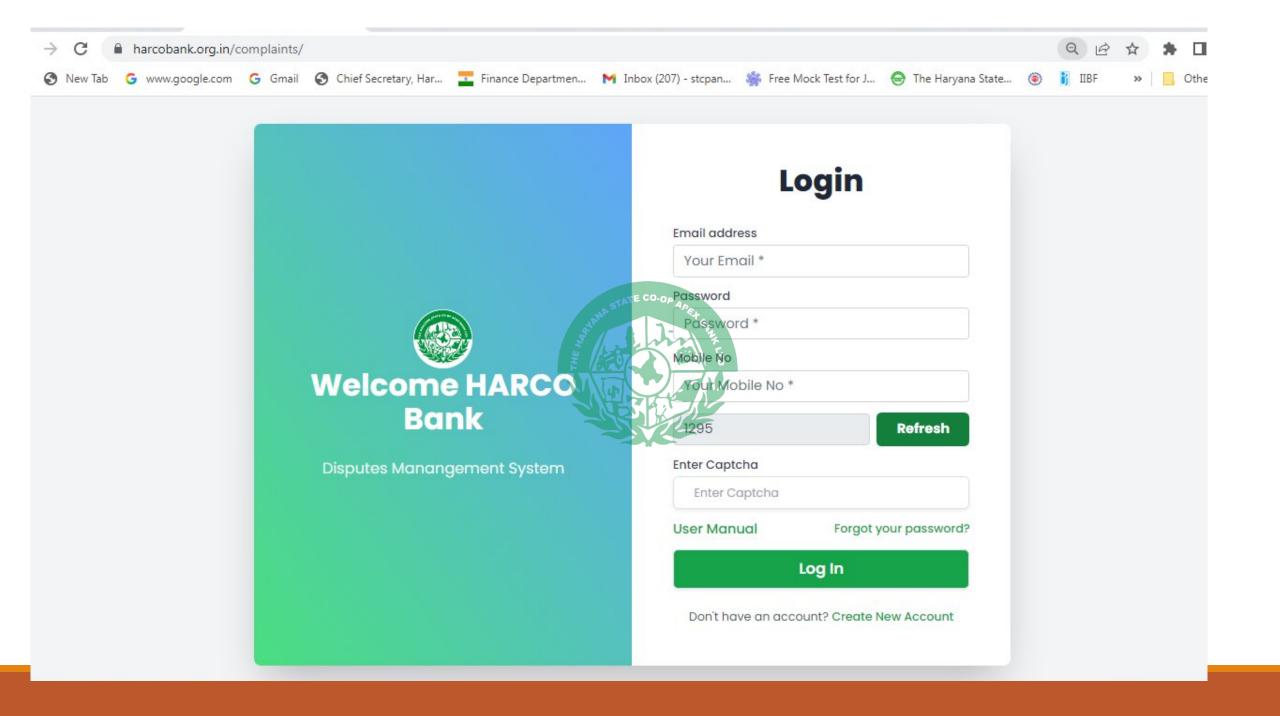








How I can Complaint in HARCO Bank?



CUSTOMER CARE NUMBER FOR DIGITAL SERVICES

0172-2713293

